

& THE HOLLYBUSH Horseshoes

Covid 19 Statement

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This is our pledge to all our customers and staff to ensure their safety:

1. We will take all possible steps to follow the Government's Covid-19 Secure Workplace Guidelines
2. Every team member will be trained in new health and hygiene related procedures and their responsibility to customers and colleagues
3. Rigorous cleaning will be implemented, on top of our usual day to day cleaning, and all staff will be trained accordingly
4. Hand sanitiser will be required to be used by all customers and will be available at all entrances
5. Tables and chairs will be cleaned thoroughly after each meal and all public places will be regularly cleaned
6. There will be no bar service
7. Tables will be positioned 1m+ apart
8. We will be using outdoor tables and the garden wherever possible
9. Please book your reservation in advance via our website or over the phone. If you are planning on dropping in please be aware we will need to take your details when you arrive just in case the Government need to implement tracing. Please note that taking all customer details for NHS Track and Trace is now a legal requirement.
10. We will send an email confirmation of your booking with additional information regarding your booking.
11. Where possible you will not be given menus or wine lists at the table

12. Card and contactless payments are preferred where possible.

What we ask of our customers:

1.

1. Please adhere to social distancing: keeping your distance (1m+ apart where possible) and limiting contact with other people whilst at our premises
2. Wash your hands regularly

2. Please do not come if you are feeling unwell in any way or if you have been in contact with anyone who is ill or experiencing any of the Covid symptoms (including but not limited to: cough, temperature, loss of taste or smell)

3. Please use cards and contactless payment methods where possible

4. Please do check the online menus and wine lists prior to arrival

See you all soon. Take care. Love from Everyone at The Hollybush & Three Horseshoes Witney x

FAQS

Is booking essential?

No. We can accept walk-ins but everyone in the group will be required to supply contact details for track and trace.

Will I still be able to come to the pub just for a drink?

Yes you can come to the pub for a drink but we are not doing bar service – only drinks served at tables. Also, you will need to book a table for drinks via the phone

Can I book a table just for drinks?

Yes you can book a table just for drinks but where people are eating we will need to prioritise tables for them. Drinks tables will be in the garden but please note that in the event of bad weather it is unlikely that your booking will be moved to an inside table.

Is there a maximum number for table bookings?

We ask all our clients to comply with the Government's rules on this. Currently the maximum group size is six people internally or externally. There is an exception if your household bubble is more than six people. If we suspect that you are not all from the same household bubble we reserve the right to cancel your booking immediately.

What are your opening hours?

Monday 11pm-3pm/6pm-11pm (food served until 9:30pm)

Tuesday 11pm-3pm/6pm-11pm (food served until 9:30pm)

Wednesday 11pm-3pm/6pm-11pm (food served until 9:30pm)

Thursday 11pm-3pm/6pm-11pm food served until 9:30pm)

Friday 11pm-3pm/6pm-11pm food served until 9:30pm)

Saturday 11pm-11pm food served until 9:30pm)

Sunday 12pm-11pm food served until 8:30pm)

Will I have to leave my contact details when I visit?

Yes the Government has asked that all employees and clients are contactable so that if there has been any contact with someone with Covid they can trace those people. The person booking the table will have to provide Full Name, Phone Number & Email Address. The person booking the table will be responsible for having the contact details of every person that is dining or drinking with you.

Will you be limiting numbers inside and in the garden?

Yes numbers will be limited and controlled so that we adhere to Government guidelines.

Will you be running any promotions?

All promotions will be temporarily suspended until further notice. Keep an eye on social media for updates.